



Quality Policy Statement

WYG is an award-winning, international professional services company driven by client service and underpinned by technical excellence. We help create value, protect value and manage risk. We are the partner of choice for organisations operating in complex or challenging environments.

Six fundamental and chosen company values underpin our mission on quality. These are:

- **Trust**
- **Respect**
- **Commitment**
- **Innovation**
- **Integrity**
- **Collaboration**

We ensure that our values and quality are achieved through:

- Application of our Commercial Development and Operations Process (CDOP) – a framework for corporate governance and operational excellence across the complete cycle of bidding and project delivery
- Consistent use of Quality Management Systems for all identified areas of the company – controlling day-to-day operations and efficient service delivery
- Pursuit of technical excellence mindset and culture – striving for continual improvement of business operations and service quality which exceeds the expectations of our clients

We support these commitments by:

- Implementing and maintaining Management Systems that are compliant with the requirements of BS EN ISO 9001:2015
- Ensuring our principles, processes and procedures are followed through internal audit and regular UKAS certified independent assessment
- Setting measurable quality objectives and targets consistent with the requirements of our policy statement
- Providing adequate resource of trained, competent and experienced professionals
- Creating a productive working environment where continuous improvement is actively encouraged
- Fulfilling requirements of industry agreed Codes of Practice, relevant standards and applicable legal requirements

As part of our policy and commitment to continual improvement, our policy statement is reviewed and re-issued annually as a minimum.

Douglas McCormick
Chief Executive
Officer

Reference	SHE-QMS-PO/01	Title	Quality Policy Statement
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